JESSICA N. GRIFFIN

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Overview

As a professional with a various set of valuable skills from communications to technology. I am seeking a career with an administrative and technological capacity, within a company. I feel that I can harness my capabilities to fulfill and advance the needs of the company.

Summary of Qualifications

- Communication
- Technological expertise
- Adaptability
- Problem solving
- Teamwork

Professional Experience

Yancey County Department of Social Services

Income Maintenance Caseworker I

Burnsville, North Carolina October 2023 to Present

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- Processes and evaluates applications for Medicaid Insurance within the NC database NCFAST
- Providing economic services to families and children
- Follows policy to ensure correct practices and safeguarding of information
- Works with a team within and outside of my department to facilitate a streamlined process for potential applicants

Altec Industries

Paint Line Associate

Burnsville, North Carolina

July 2018-October 2023

Manufacturing/ Production line

- Maintain a safe working environment by using proper PPE
- Work with a team to complete task daily

Green Brothers Well & Pump, JOTS, HRO

Office Assistant/Marketing Manager

Canton, North Carolina

September 2015-June 2017

- Enter invoices/payments into QuickBooks
- Schedule Services and deliveries for 3 businesses
- Led marketing events at local shows

Education

Associate's in applied sciences information systems, Asheville Buncombe Technical College, (Asheville NC) *Anticipated Graduation Fall 2025* Associate's in arts, Mayland Community College, (Spruce Pine, NC)

Technical Skills

HTML PHP SQL Python Network and Security